

CLIENT COMPLAINT FORM

We understand that you have expressed dissatisfaction with the service we have provided and we are eager to investigate the matter fully to resolve any issues. So that we can understand your complaint, please complete the form below. We are required to respond to your complaint within 8 weeks of receipt. Please email your completed form to: enquiries@mylawmatters.co.uk

Your details:

Title:	
Name:	
Address:	
Telephone:	
E-Mail:	
rm details:	
Our Reference:	

Complaint details:

Fee-Earner:

Details of Complaint:	Please set out your complaints or attach a separate sheet to this form
How would you like us to deal with your complaint?	In writing (email or post) A meeting Other (please state)



Head Office:

Greville Court Business Centre 1665 High Street, Knowle, Solihull, B93 OLL

T: 0800 288 9947

E: enquiries@mylawmatters.co.uk W: www.mylawmatters.co.uk

Wolverhampton Office:

2nd Floor, 84 Salop Street, Wolverhampton, WV3 0SR Waltham Cross Office: 1st Floor, Albany House, 162-168

High St, Waltham Cross, EN8 7DF Manchester Office:

13 Crofts Bank Road, Urmston, Manchester, M41 0TZ

My Law Matters is a trading style of Fentiman Legal Ltd a company registered in England & Wales, registration number 12661534

We are authorised and regulated by the Solicitors Regulation Authority. SRA number: 800557





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